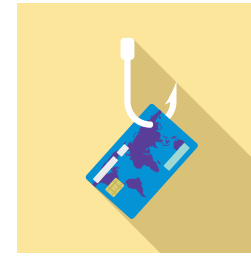


# Phishing emails

## Don't let them get you!



## Detect – 6 signs

### 1. A general greeting

If the message is addressed "dear customer" or in any other non-personal way, then be extra careful.

### 2. Bad spelling

Having unusually bad spelling errors can be a sign. Attackers don't seem to care about grammar.

### 3. Weird sender

When in doubt check if the sender has a complete and active email signature.

### 4. Urgency

A sender who is demanding urgent action might push you to respond before thinking of the risk.

### 5. Asking about you

No serious companies ask for your personal information via email. If they do, call and double check that the request is legit.

### 6. Link or attachment

A phishing email usually has a link or an attachment that the attacker urges you to open.

## Act – 4 steps

### 1. Take it easy

Usually, things go wrong if you're in a hurry. So take a minute to breathe and read the email carefully.

### 2. Hover, don't click

Hover over links before clicking. The infection may start when you click on the wrong thing.

### 3. Move to junk

If you are asked to send any critical or sensitive information by email, you can immediately trash the message.

### 4. Report IT service desk

Report every suspicious email to your company IT service desk. There are no unnecessary reports in this area.

## Remember

- When your computer or other device is asking to be updated, do it! The more up to date your device is, the harder it is to attack it.
- Don't believe it just because you see it. If it seems phishy it might be just that.